

*****ATTACHMENTS*****

CITY OF SHEBOYGAN**LICENSING, HEARINGS, AND PUBLIC SAFETY COMMITTEE MINUTES****JANUARY 15, 2020**

MEMBERS PRESENT: Vice Chair Alderperson Trey Mitchell, Alderperson Dean Dekker, Alderperson Mary Lynne Donohue, Alderperson Barbara Felde

MEMBERS EXCUSED: Chair Alderperson Ryan Sorenson

STAFF/OFFICIALS PRESENT: City Attorney Charles C. Adams, Police Chief Christopher Domagalski, Captain James Veaser, Lt. William Adams, Director of Planning and Development Chad Pelishek, Licensing Clerk Julie Wieck, Legal Assistant Kathy Hoffman

OTHERS PRESENT: Bethany B. Garcia, Brad Blaubach, Jaeden Blaubach

1. OPENING OF MEETING

1.1 Roll Call

1.2 Call to Order

Acting Chair Alderperson Trey Mitchell called the meeting to order at 4:00 p.m.

1.3 Pledge of Allegiance

The Pledge of Allegiance was recited.

1.4 Introduction of Committee members, staff and guests

2. MINUTES

2.1 Approval of Minutes - December 30, 2019

Motion by Alderperson Donohue, seconded by Alderperson Felde, to approve the minutes of the previous meeting held December 30, 2019. Motion carried 4-0.

3. ITEMS FOR DISCUSSION AND POSSIBLE ACTION

3.1 Gen. Ord. No. 39-19-20 (12-16-19) An Ordinance amending various sections of Article III, Chapter 26, Sheboygan Municipal Code, so as to require a license for installation and repair, etc., of low voltage installations in commercial buildings and providing a fee for certain inspections and re-inspections for such installations

CA Adams explained to the committee that this ordinance is limited to work done in commercial buildings and will not, in most cases, require additional expenses unless the work is done incorrectly.

Motion by Alderperson Donohue, seconded by Alderperson Felde, to recommend the Common Council adopt Gen. Ord. 39-19-20. Motion carried 3-1 (Alderperson Mitchell – nay).

3.2 Res. No. 142-19-20 (1-6-20) A Resolution authorizing the chief of police to enter into a Mutual Assistance Agreement between the Sheboygan County Sheriff's Office and the Sheboygan Police

Department regarding law enforcement services during the 2020 PGA Ryder Cup golf tournament

Chief Domagalski informed the committee that the Sheriff's Department doesn't have enough employees to cover the Ryder Cup golf tournament and has requested assistance.

Motion by Alderperson Donohue, seconded by Alderperson Dekker, to recommend the Common Council adopt Res. No. 142-19-20. Motion carried 4-0.

3.3 R.O. No. 124-19-20 (12-16-19) Submitting various license applications for the period ending December 31, 2020 and June 30, 2021. Taxicab Driver Lic. [NEW] App. No. 2008 (Bethany B. Garcia) - Hearing regarding denial of license

Bethany B. Garcia appeared before the committee for a hearing on possible denial of her license application. The committee heard from Ms. Garcia and also the City's witness Lt. Adams, and then deliberated regarding Ms. Garcia's record.

Motion by Alderperson Donohue, seconded by Alderperson Felde, to deny the license application based upon Ms. Garcia's record of violations related to the licensed activity and her history as a habitual law offender, and encouraging her to apply again in six months provided that she has no new violations. Motion carried 4-0.

3.4 R.O. No. 124-19-20 (12-16-19) Submitting various license applications for the period ending December 31, 2020 and June 30, 2021. Taxicab Driver Lic. [NEW] App. No. 3033 (Keven M. Wade)

Motion by Alderperson Donohue, seconded by Alderperson Dekker, to hold Taxicab Driver Lic. [NEW] App. No. 3033 (Keven M. Wade) for a hearing on possible denial of his license application. Motion carried 4-0.

3.5 R.O. No. 134-19-20 (1-6-20) Submitting various license applications for the period ending December 31, 2020 and June 30, 2021

Motion by Alderperson Donohue, seconded by Alderperson Dekker, to hold Taxicab Driver Lic. [NEW] App. No. 9554 (Joseph P. Champeau) for a hearing on possible denial of his license application, and to grant the remainder of the license applications for individuals and entities listed on the above-referenced R.O. Motion carried 4-0.

4. NEXT MEETING DATE

4.1 Next meeting date will be January 29, 2020

The next committee meeting is scheduled to be held on January 29, 2020 at 4:00 p.m. in Conference Room 106 on the first floor of City Hall, 828 Center Avenue.

5. ADJOURN

5.1 Motion to adjourn

Motion by Alderperson Felde, seconded by Alderperson Dekker, to adjourn at 4:38 p.m. Motion carried 4 0.



QUARTERLY PERFORMANCE REPORT
 DEPARTMENT OF CITY DEVELOPMENT: BUILDING INSPECTION
 January 1, 2019 through December 31, 2019

This report covers fiscal year 2019 and provides a progress update toward achieving the performance measures in the annual budget book.

For more information about this report, contact Chad Pelishek, Director of Planning and Development at (920) 459-3383.

Building Permits

	2017 Actual \$	2018 Actual \$	2018 YTD #	2018 YTD \$	2019 YTD #	2019 YTD \$
Building	\$395,216	\$402,912	1,987	\$402,912	1,965	\$578,249
Electrical	\$156,050	\$243,815	318	\$243,815	444	\$169,970
HVAC	\$153,045	\$129,260	526	\$129,260	551	\$227,500
Plumbing	\$79,400	\$103,813	436	\$103,813	328	\$89,680
Wrecking/Razing	\$4,799	\$2,950	21	\$2,950	22	\$4,062
Sign permits	\$10,653	\$10,149	74	\$10,149	69	\$9,308
Occupancy Inspections	\$5,100	\$8,000	32	\$8,000	44	\$11,000
Weights/Measures	\$31,623	\$29,436	88	\$29,436	76	\$29,583
Contractor Licensing	\$78,415	\$66,430	79	\$66,430	509	\$78,415
Park Impact Fees	\$72,250	\$9,846	0	\$0		\$144,244
Totals	\$986,551	\$1,001,611	3,561	\$1,001,611	4,008	\$1,342,011

Code Compliance

	2017 Actual	2018 Actual	2018 YTD	2019 YTD	2019 Goals
Number of Inspections Performed	6,860	7,179	7,179	5,666	8,000

Nuisance

Number of sanitation orders issued	710	543	543	505	500
Number of zoning orders issued	24	31	31	32	25
Number of off street parking orders issued	157	158	158	128	60
Number of nuisance citations issued	201	149	149	101	100

Housing

Number of inspections with violations	1,331	677	677	669	700
Number of violations fixed	1,480	815	815	951	500
Number of housing citations issued	469	315	315	318	300

CITY OF SHEBOYGAN

REQUEST FOR LICENSING, HEARINGS & PUBLIC SAFETY CONSIDERATION

ITEM DESCRIPTION: Fourth Quarter Performance Report for the Department of City Development: Building Inspection Division.

REPORT PREPARED BY: Chad Pelishek, Director of Planning and Development

REPORT DATE: January 24, 2020

MEETING DATE: January 29, 2020

FISCAL SUMMARY:

Budget Line Item: N/A
Budget Summary: N/A
Budgeted Expenditure: N/A
Budgeted Revenue: N/A

STATUTORY REFERENCE:

Wisconsin Statutes: N/A
Municipal Code: N/A

BACKGROUND / ANALYSIS:

As part of the annual budgeting process, the department has developed performance benchmarks to track progress of the department's activities.

STAFF COMMENTS:

Revenues finished strong for the 20198. A lot of the new projects started late in 2019. Staff worked very hard throughout the year to inspect the new projects as well issuance of the code enforcement orders and raze orders on problem properties in neighborhoods.

ACTION REQUESTED:

For discussion purposes only.

ATTACHMENTS:

- I. Quarterly Performance Report for 2019.

II

4.5

R. O. No. 141 - 19 - 20. By FIRE CHIEF. January 20, 2020.

Pursuant to section 50-564 of the Municipal Code, I herewith submit my quarterly report of Benchmark Measurements for the Fire Department, for the period commencing October 01, 2019 and ending December 31, 2019.

	2017	2018	2018	2019	2019
Incident Types	Actual	YTD Figures	Actual	YTD Figures	Goals
Fires	125	94	94	89	< 90
Rescue & Emergency Medical Service	3959	4220	4220	4516	4300
Non Fires	1077	1055	1055	1130	1000
TOTAL	5161	5369	5369	5735	
Station Incident Count per Station					
Station 1	51	1560	1560	1556	
Station 2	1549	1063	1063	1130	
Station 3	987	1417	1417	1422	
Station 4	1309	818	818	1043	
Station 5	814	474	474	543	
Out of City	51	37	37	43	
Fire Loss					
Number of Incidents	64	56	56	55	
Total Property Loss	\$ 273,985.00	\$ 630,000.00	\$ 630,000.00	\$373,100.00	
Total Content Loss	\$ 126,341.00	\$ 348,985.00	\$ 348,985.00	\$152,565.00	
Total Loss	\$ 400,326.00	\$ 978,985.00	\$ 978,985.00	\$525,665.00	
Average Loss	\$ 6,255.00	\$ 14,481.00	\$ 17,481.00	\$9,557.00	
Workload					
Inspections	1880	1926	1926	1987	1926
School Safety Program/Students	183/3353	173/3246	173/3246	149/3330	
Public Events	25	51	51	46	45
Non-Compli/Installed Smoke Alarms	N/A	N/A	N/A	128/161	
Fire Training Hours	5903	7969	7969	10513	8000
EMS Training Hours	2697	2048	2048	2314	2100
Investigations/Formal	70	100	100	91	
Efficiency					
EMS Average Response Time (Seconds)					90%
Fire Average Response Time (Seconds)				88%	90%
Effectiveness					
Resident Satisfaction Rating	1	1	1	1	1
ISO Rating	2	2	2	2	1

XAPS

FIRE CHIEF

CITY OF SHEBOYGAN

**REQUEST FOR LICENSING, HEARINGS, AND PUBLIC SAFETY COMMITTEE
CONSIDERATION**

ITEM DESCRIPTION: Report of Officer, submitting the Quarterly Report from the Sheboygan Fire Department for the period commencing October 1, 2019 and ending December 31, 2019.

REPORT PREPARED BY: Eric Montellano, Fire Chief

REPORT DATE: January 20, 2020

MEETING DATE: January 29, 2020

FISCAL SUMMARY:

Budget Line Item: N/A
Budget Summary: N/A
Budgeted Expenditure: N/A
Budgeted Revenue: N/A

STATUTORY REFERENCE:

Wisconsin Statutes: N/A
Municipal Code: 50-564

BACKGROUND / ANALYSIS:

The Quarterly Report of Benchmarks from the Fire Department for the period commencing October 1, 2019 and ending December 31, 2019 is presented for information and discussion as required by section 50-564 of the Municipal Code.

STAFF COMMENTS:

Highlights of the Fourth Quarter of 2019 are as follows:

- Total call volume is 6.8% higher than last year at this time.
- The number of structure fires are down 5.3% from 2018 from a year ago.
- Fire Department personnel found 128 non-compliant occupancies without appropriate working smoke detectors during this quarterly period.
- Crews installed 161 smoke detectors during this period as well.
- Department training hours included 10 new firefighter recruits as well as advanced officer training for 12 of our line officers.

ACTION REQUESTED:

A motion to recommend approval of the *amended* Report of Officer No. 141-19-20 to the Common Council (which will be handed out to Committee Members).

ATTACHMENTS:

- I. R.O. No. 141-19-20

II

4.6

R. O. No. 142 - 19 - 20. By CHIEF OF POLICE CHRISTOPHER DOMAGALSKI.
December, 2019.

Pursuant to section 54-65 of the Municipal Code, I herewith submit my quarterly report showing the Benchmark Measurements for my department for the period commencing October 1, 2019 and ending December 31, 2019.

	2017 <u>Actual</u>	Y-T-D <u>12/31/18</u>	2018 <u>Actual</u>	Y-T-D <u>12/31/19</u>	2019 <u>Goals</u>
<u>Patrol and Investgations</u>					
Homicide	0	0	0	1	0
Rape	24	21	21	28	20
Robbery	11	11	11	9	15
Aggravated Assault	85	128	128	109	100
Violent Crime Total	120	160	160	147	125
Burglary	91	89	89	79	100
Theft	702	703	703	664	900
Motor Vehicle Theft	32	25	25	18	30
Arson	12	8	8	3	5
Property Crime Total	837	825	825	764	1050
Percent of Offenses Cleared	47%	52%	52%	64%	70%
Value of Property Stolen	\$554,070	\$485,282	\$485,282	\$678,222	\$500,000
Value of Property Recovered	\$184,216	\$179,946	\$179,946	\$1,170,450	\$200,000
Percent of Stolen Recovered	33%	37%	37%	57%	40%
Accident Investigations	1,736	1,677	1,677	1,592	1,500
Traffic Stops	6,157	5,270	5,270	4,937	No Goal
Traffic Arrests	4,669	4,509	4,509	3,924	No Goal
Other Arrests	3,006	3,406	3,406	3,204	No Goal
Speed Trailer Deployments	7	17	17	17	20
HVEE Deployments	6	14	14	31	12
Parking Tickets Issued	10,476	9,032	9,032	7,840	10,000
Bicycles Recovered	139	158	158	168	150
Involuntary Commitments	161	121	121	110	No Goal
<u>Administration</u>					
District Attorney Request for Digital Evidence	1,008	1,321	1,321	1,326	2,750
Open Records Requests	3,778	4,804	4,804	6,546	4,000
Nixle Messages Sent	263	283	283	239	250
Press Releases	25	41	41	28	50
Tweets	298	236	236	224	350
Facebook likes	8,045	10,042	10,042	12,164	11,500
Reported Crime Maps	103	89	89	85	104
Crime Comparison Reports	44	36	36	25	26

AIPS

Police Chief

CITY OF SHEBOYGAN

**REQUEST FOR LICENSING, HEARINGS, AND PUBLIC SAFETY COMMITTEE
CONSIDERATION**

ITEM DESCRIPTION: Report of Officer, submitting the Police Department Quarterly Report for the period commencing October 1, 2019 and ending December 31, 2019.

REPORT PREPARED BY: Christopher Domagalski, Chief of Police

REPORT DATE: January 22, 2020

MEETING DATE: January 29, 2020

FISCAL SUMMARY:

Budget Line Item: N/A
Budget Summary: N/A
Budgeted Expenditure: N/A
Budgeted Revenue: N/A

STATUTORY REFERENCE:

Wisconsin Statutes: N/A
Municipal Code: Sec. 54-65

BACKGROUND / ANALYSIS:

The Quarterly Report of Benchmarks for the Police Department for the Period commencing October 1, 2019 and ending December 31, 2019 is presented for information and discussion as required by section 54-65 of the Municipal Code.

STAFF COMMENTS:

Highlights of the report are as follows:

- Part 1 Crime for the Period was down 7% in comparison to the same period in 2018 (231 vs 249). Of significance is a 40 % decrease in aggravated assaults in comparison for the same period in 2018.
- There was a decrease of 11% in accident investigations during the period (383 vs. 429) in comparison to 2018.
- Involuntary commitments have decreased for the year, but increased during the period (24 vs. 13) in comparison to 2018. Reversing a positive trend we saw through the first 3 quarters showing more individuals in mental health crisis being directed to resources through voluntary means.

ACTION REQUESTED:

Motion to receive and file Report of Officer No. 142 - 19 - 20.

ATTACHMENTS:

- I. R.O No. 142 – 19 - 20

CITY OF SHEBOYGAN

**REQUEST FOR LICENSING, HEARINGS, AND
PUBLIC SAFETY COMMITTEE CONSIDERATION**

ITEM DESCRIPTION: Quarterly Performance Report for City Attorney's Office

REPORT PREPARED BY: Charles C. Adams, City Attorney

REPORT DATE: January 22, 2020

MEETING DATE: January 29, 2020

FISCAL SUMMARY:

Budget Line Item: N/A
Budget Summary: N/A
Budgeted Expenditure: N/A
Budgeted Revenue: N/A

STATUTORY REFERENCE:

Wisconsin Statutes: N/A
Municipal Code: N/A

BACKGROUND / ANALYSIS:

The City Administrator asks departments to present a quarterly performance report to their oversight committees. The report is to include year-to-date numbers related to workload and effectiveness and any additional narrative as may be helpful to the committee members.

STAFF COMMENTS:

The report for the fourth quarter of 2019 is attached.

ACTION REQUESTED:

No action; for discussion only.

ATTACHMENTS:

- I. City Attorney's Office Quarterly Performance Report, 4th Quarter of 2019

QUARTERLY PERFORMANCE REPORT

CITY ATTORNEY'S OFFICE

Fourth Quarter of Fiscal Year 2019 (through December 31, 2019)

	2019 Goal	2019 as of 12/31
<u>Workload Measurement</u>		
Municipal Court cases prosecuted	832	842
Circuit Court cases prosecuted	6	9
Abatements	2	0
Inspection Warrants	4	1
Raze Orders	4	4
Business Development Loans	5	3
Real estate closings	6	8
Lawsuits against City (pending)	3	7
Foreclosures	4	3
Bankruptcies	18	12
<u>Effectiveness</u>		
Departments indicating a positive response to promptness	80%	98%
Departments indicating a positive response to court as an approachable service	80%	95%
Resident Satisfaction Rating	80%	89%

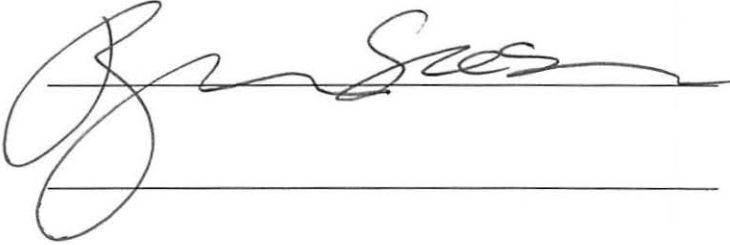
~~III~~

5.4

Res. No. 153 - 19 - 20. By Alderpersons Sorenson and Mitchell.
January 20, 2020.

A RESOLUTION authorizing the City of Sheboygan and Village of Kohler Municipal Court to enter into a Master Service Agreement with Language Line Services, Inc. regarding interpreter services.

RESOLVED: That the Municipal Court Judge is hereby authorized to enter into the Master Service Agreement and Statement of Work, copies of which are attached hereto.



JLPS

I HEREBY CERTIFY that the foregoing Resolution was duly passed by the Common Council of the City of Sheboygan, Wisconsin, on the _____ day of _____, 20____.

Dated _____ 20____. _____, City Clerk

Approved _____ 20____. _____, Mayor

Master Service Agreement

Master Service Agreement with the City of Sheboygan and Village of Kohler Municipal Court

Enter correct full legal name of Customer: City of Sheboygan and Village of Kohler Municipal Court

Language Line Services, Inc. (the "Company") and you, the Customer ("Customer" or "you") (together, the "Parties" and each a "Party"), agree that the terms and conditions below and in all attachments and addenda hereto will apply to the services provided by the Company to you under this Agreement.

TERMS OF SERVICE

- 1. TERM OF AGREEMENT.** This Agreement is the Master Services Agreement for all the services currently offered by Company (the "Services"). Fees and any additional terms and conditions for each of the Services are identified in the respective Services Statements of Work, each of which is made a part of this Agreement. This Agreement and each of the Services you choose to receive from the Company will become effective upon the signing by you of this Agreement and the relevant Statement(s) of Work and will continue in effect until terminated under Section 11 ("Termination"). If you continue to request and receive Services after this Agreement has been terminated for any reason, this Agreement and the applicable Statement(s) of Work will continue in full force and effect.
- 2. PAYMENT TERMS.** Customer agrees to pay all undisputed invoiced charges for Services in full within thirty (30) days of the invoice date. Any disputed charges in an invoice must be identified to the Company within thirty (30) days of the invoice issue date or right to dispute will be waived by Customer. Customer shall not have the right to set-off any disputed amounts. Amounts subject to dispute once resolved will be (i) credited to Customer on the next invoice (if resolved in favor of Customer), (ii) added to the next invoice (if resolved in favor of Company) or (iii) as otherwise mutually agreed upon. Invoices will be sent to Customer's billing address shown in Schedule A hereto, or to such other address as Customer may specify by giving written notice to Company to CustomerCare@languageline.com. If Customer will not be paying for any specific affiliates, those affiliate(s) must be identified on Schedule A and must enter into a separate Master Service Agreement with the Company. If Customer wants the Company to identify any such excluded affiliate(s) by a specific name in documentation, please provide a list of the affiliate(s) by name to the Company sales representative assigned to Customer.
- 3. USE OF SERVICES.** Customer warrants that it will not (i) resell the Services to any third parties; however, Customer may charge its own customers, clients or patients for the Services and/or (ii) use the Services in any manner that may violate any applicable law, rule or regulation. Customer and each affiliate will be assigned a Client Identification Number ("CID") for use in ordering products and services. Customer shall be solely and fully responsible for charges resulting from the use of these CIDs, whether or not such use is authorized by Customer.
- 4. CONFIDENTIALITY.** Both parties understand that the Customer is a municipal entity and subject to all applicable laws regarding public entities, including the Wisconsin Public Records Law. Nothing in this section or in this Agreement shall be interpreted as prohibiting the Customer from complying with its obligations under the Wisconsin Public Records Law (or any other applicable law). With that said, the parties recognize that, in the course of performance of this Agreement, it may be necessary and desirable for them to exchange confidential information ("Confidential Information"). Such information shall be clearly identified as "Confidential Information." To the extent permitted by law, each party shall treat the other party's Confidential Information as confidential, provided that—in the case of written material—the material is (1) marked as confidential or proprietary at the time of disclosure and (2) not otherwise publicly or otherwise known or available from a lawful source. In the case of non-written material, each party shall treat the other party's Confidential Information as confidential as long as it is (1) made clear that the information is confidential and (2) not otherwise publicly or otherwise known or available from a lawful source. Each party represents and warrants that it will only use Confidential Information from the other party for the performance of this Agreement. Customer shall only disclose Company's Confidential Information in response to a Public Records Request, discovery request, or similar process (a "Request") after following the process in this Section. In the event Customer receives Confidential Information from the Company, and Customer receives a Request for any or all of the Confidential Information received, the Customer shall email the Company at customercare@languageline.com with a copy to contractadministrator@languageline.com. Company acknowledges and recognizes that under Wisconsin Public Records Law, Customer is to respond to a Public Records Request within ten days of receipt. Company may provide guidance to Customer regarding whether requested information is Confidential Information. Any such guidance shall be provided to Customer within five (5) business days of receipt of notice of the Request. Receipt of notice shall be deemed to occur upon receipt of the email. If no guidance is provided to Customer, Company shall be deemed to have waived any assertion that records in question are Confidential Information under this Agreement. In the event Customer follows Company's guidance, and Customer is subject to any legal challenge regarding Customer's assertion of

Master Service Agreement

Company's guidance, Company shall indemnify, defend, and hold the Customer harmless from any and all resulting claims and damage, which is not subject to the limitations in Section 7. Company shall only disclose Customer's Confidential Information in response to a discovery request or similar process after following the process in this Section. In the event Company receives Confidential Information from the Customer, and Company receives a discovery request or similar process for any or all of the Confidential Information received, the Company shall email the Customer at caroline.fortin@sheboyganwi.gov with a copy to megan.marver@sheboyganwi.gov. Customer may provide guidance to Company regarding whether requested information is Confidential Information and whether a statute or other provision may govern or limit its release. Nothing in this Section shall prevent either party from—at that party's sole cost—taking any other step permitted by law, such as asserting an objection, challenging the validity of a request, or seeking a protective order in a court of competent jurisdiction, to protect its Confidential Information. The parties recognize that any step permitted by law must take place within the deadlines required by any applicable statute, rules, or regulations. This Agreement cannot and does not extend the timeline for such action.

5. **COMPANY PERSONNEL.** Customer understands and acknowledges that in providing the Services, the Company's linguist workforce consists of its own employees, individual independent contractor linguists and linguists provided through trusted professional linguist staffing agencies, which are in and outside of the United States (collectively, "Company Personnel"). All Company Personnel are subject to the Company's stringent quality control standards and certification criteria and Company is solely responsible for ensuring that the terms and conditions of this Agreement are met. Customer hereby consents to the use of all Company Personnel by the Company.
6. **RELATIONSHIP OF PARTIES.** The Parties are independent contractors, and nothing in this Agreement will be deemed to place the Parties in the relationship of employer-employee, principal-agent, partners or joint venturers. Each Party will be responsible for paying its own payroll taxes, disability insurance payments, unemployment taxes, any employee benefits (if applicable) and other similar taxes, benefits or charges.
7. **LIMITED WARRANTIES AND LIABILITY.** THE COMPANY WILL PERFORM ALL OF THE SERVICES IN A PROFESSIONAL MANNER CONSISTENT WITH INDUSTRY STANDARDS. THE COMPANY MAKES NO OTHER REPRESENTATION, WARRANTY OR GUARANTEE, EXPRESS OR IMPLIED, OF ANY KIND, AND THE COMPANY SPECIFICALLY DISCLAIMS ANY WARRANTY OR CONDITION OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. CUSTOMER ACKNOWLEDGES THAT INTERPRETATIONS, TRANSLATIONS, AND LOCALIZATIONS MAY NOT BE ENTIRELY ACCURATE IN ALL CASES AND THAT EVENTS OUTSIDE OF THE CONTROL OF LANGUAGE LINE MAY RESULT IN UNCOMPLETED OR INTERRUPTED SERVICE. EXCEPT FOR THE PARTIES' OBLIGATIONS UNDER SECTIONS 4 (CONFIDENTIALITY), 8 (INDEMNIFICATION) AND CUSTOMER'S OBLIGATIONS UNDER SECTION 2 (PAYMENT TERMS), AND TO THE EXTENT NOT PROHIBITED BY APPLICABLE LAW, EACH PARTY'S AGGREGATE LIABILITY TO THE OTHER FOR CLAIMS RELATING TO THIS AGREEMENT, WHETHER FOR BREACH OR IN TORT AND INCLUDING BUT NOT LIMITED TO NEGLIGENCE, SHALL BE LIMITED TO THE GREATER OF THE AMOUNT INVOICED TO OR PAID BY CUSTOMER TO THE COMPANY WITHIN THE PREVIOUS 12 MONTHS AND EXCEPT AS IS PROHIBITED BY LAW OR SUBJECT TO A PARTY'S OBLIGATIONS UNDER SECTION 8 (INDEMNIFICATION), NEITHER PARTY WILL BE LIABLE FOR ANY INDIRECT, PUNITIVE, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGE IN CONNECTION WITH OR ARISING OUT OF THIS AGREEMENT (INCLUDING LOSS OF BUSINESS, REVENUE, PROFITS, USE, DATA OR OTHER ECONOMIC ADVANTAGE), HOWEVER IT ARISES, WHETHER FOR BREACH OR IN TORT, EVEN IF THAT PARTY HAS BEEN PREVIOUSLY ADVISED OF THE POSSIBILITY OF SUCH DAMAGE. LIABILITY FOR DAMAGES SHALL BE LIMITED AND EXCLUDED, EVEN IF ANY EXCLUSIVE REMEDY PROVIDED FOR IN THIS AGREEMENT FAILS OF ITS ESSENTIAL PURPOSE.
8. **INDEMNIFICATION.** The Parties each agree to defend, hold harmless and indemnify the other Party and their respective officers, directors, employees, affiliates and agents from and against any claims, causes of action, damages, costs, fees, expenses, settlement or any other form of damage or expense relating to (a) a third party claim for an intellectual property violation or a breach of Section 4 of this Agreement ("Confidentiality"), (b) a claim by an employee, vendor or agent of one Party asserted against the other Party, or (c) the fraudulent or intentionally wrongful act of any kind by the employee or agent of one Party resulting in damages to the other Party. Company will not be liable for intellectual property infringement arising merely from the Company's interpretation or translation of Customer communications or documents, respectively. The Company maintains extensive global insurance coverage for all its Services. A copy of the Certificate of Insurance will be supplied to Customer upon request.
9. **ASSIGNMENT.** Neither Party may assign this Agreement without the prior written consent of the other Party, except that the Company may assign its right to payment to an affiliated company and, either Party may assign this Agreement to a successor company without consent, provided that the successor company ratifies and assumes this Agreement in its entirety and provides notice of the assignment to the other Party.
10. **ACQUISITION OR MERGER OF CUSTOMER.** If Customer is acquired by or merged into an existing Company customer or acquires an existing Company customer, the terms and conditions of this Agreement, including pricing as set out in the

Master Service Agreement

applicable Services Statements of Work, shall remain unaffected unless the Parties otherwise agree in a written amendment to this Agreement.

- 11. TERMINATION.** Either Party may terminate this Agreement (a) on one hundred twenty (120) days' notice for any reason, or (b) on thirty (30) days' written notice if the other Party has not cured the breach in 30 days, or if the breach cannot be cured in thirty (30) days, on the date agreed on by the Parties for cure to be completed. Upon termination of this Agreement for any reason, Customer shall pay the final invoice from the Company within thirty (30) days of the receipt of the final invoice. Any disputed charges must be identified by Customer within the thirty (30) day period. The Parties will use good faith efforts to resolve any disputed charges within the thirty (30) day period and any adjustment paid or credited will be made within thirty (30) days after the dispute has been resolved.
- 12. ADDITIONAL TERMS.** (a) **WAIVER OR DELAY.** Any express waiver or failure to exercise promptly any right under this Agreement will not create a continuing waiver or any expectation of non-enforcement. (b) **SURVIVAL OF OBLIGATIONS.** The obligations of the Party under this Agreement which by their nature should continue beyond the termination or expiration of this Agreement will remain in effect after termination or expiration. (c) **NO THIRD-PARTY BENEFICIARIES.** Neither this Agreement nor the provision of Services shall be construed to create any duty or obligation on the part of Company to any third parties, including, without limitation, any persons participating in or the subject of conversations for which Services are provided, and except as provided by law, does not provide any third party with any right, privilege, remedy, claim or cause of action against Company, its affiliates or their respective successors. (d) **CHOICE OF LAW.** Any action arising out of this Agreement, as well as the validity, construction and interpretation of this Agreement, will be governed by Wisconsin law relating to contracts made in the State of Wisconsin and controlling U.S. federal law. No choice of law rules of any jurisdiction will apply. (e) **BINDING EFFECT.** This Agreement shall be binding upon the parties hereto, their successors, or assigns, and upon any and all others acting by or through them, or in privity with them, or under their direction. (f) **CONSTRUCTION.** This Agreement is deemed to have been drafted jointly by the parties. Any uncertainty or ambiguity shall not be construed against either Party based on the attribution of drafting by either Party. (g) **COUNTERPARTS; HEADINGS.** This Agreement may be executed in counterparts and as so executed shall constitute one agreement, binding on all parties. The Headings have no substantive effect and are used merely for convenience. (h) **FORCE MAJEURE.** A Party is not liable under this Agreement for non-performance or delayed or interrupted performance caused by events or conditions beyond that Party's control if the Party makes reasonable efforts to perform. This provision does not relieve Customer of its obligation to make all payments then owing when due. (i) **NOTICES.** All notices to be given under this Agreement must be in writing and addressed as follows: (a) to Company at One Lower Ragsdale Drive, Bldg. 2, Monterey, CA 94930 Attn: Contract Administration, or by e-mail to customer@language.com with a copy to contractadministration@language.com, and (b) to Customer at the address or e-mail shown on Schedule A for the Operations Contact, or the most current address provided by Customer to Company. Any notices sent by overnight courier (such as FedEx, DHL, USPS, etc.), or by first class mail, postage prepaid, is effective upon deposit with the post office or the overnight courier and any notice sent by e-mail shall be effective on the date the e-mail is sent except that any e-mail sent on a weekend or holiday shall be effective on the next business day. (j) **COMPLIANCE.** Language Line Services, Inc., is an equal opportunity employer and federal contractor. Consequently, as and if applicable, the parties will abide by the requirements of Title 41 of the United States Code of Federal Regulations (CFR) §§ 60-1.4(a), 60-300.5(a) and 60-741.5(a), which are incorporated herein by reference. These regulations prohibit discrimination against qualified individuals based on their status as protected veterans or individuals with disabilities and prohibit discrimination against all individuals based on their race, color, creed, sex, sexual orientation, gender identity, or national origin. These regulations require that covered prime contractors and subcontractors take affirmative action to employ and advance in employment individuals without regard to race, color, religion, sex, sexual orientation, gender identity, national origin, protected veteran status or disability. If and as applicable, the parties will abide by the requirements of Executive Order 13496 (29 CFR Part 471, Appendix A to Subpart A), relating to the notice of employee rights under federal labor laws.
- 13. ENTIRE AGREEMENT.** This Agreement, including all Schedules and Services Statements of Work, constitute the parties' entire agreement relating to its subject matter. It supersedes all prior or contemporaneous oral or written communications, proposals, conditions, representations and warranties and prevails over any conflicting or additional terms of any quote, order, acknowledgment, or other communication between the parties relating to its subject matter during the term of this Agreement. No modification to this Agreement will be binding unless in writing and signed by an authorized representative of each Party. If any provision, or part thereof, in this Agreement is held to be invalid, void or illegal, it shall be severed from this Agreement and shall not affect, impair, or invalidate any other provision, or part thereof, and it shall be replaced by a provision which comes closest to the severed provision, or part thereof, in language and intent, without being invalid, void, or illegal.
- 14. AUTHORIZATION.** The person signing this Agreement on behalf of Customer certifies that such person has read, understood, and acknowledged all of its terms and conditions, and is fully authorized to execute this Agreement on behalf of and bind the Customer to all its terms and conditions. Both parties agree that the delivery of the signed service agreement by facsimile

Master Service Agreement

or e-mail or use of a facsimile signature or other similar electronic reproduction of a signature or electronic signature shall have the same force and effect of execution and delivery as an original signature, and in the absence of an original signature, shall constitute the original signature.

Enter Customer Full Legal Name	Language Line Services, Inc.
Accepted and agreed to date:	Accepted and agreed to date: 1/13/2020
Signature:	Signature: <small>DocuSigned by:</small> Bonaventura A. Cavaliere <small>80C1D15FC317243C</small>
Print Name:	Bonaventura A. Cavaliere
Title:	CFO

Master Service Agreement

Schedule A

Enter correct full legal name of Customer:

CUSTOMER CONTACT INFORMATION

Operations Contact	Billing Contact <input type="checkbox"/> Same as Operations Contact
Name:	Name:
Title:	Title:
Telephone:	Telephone:
Fax:	Fax:
E-mail:	E-mail:
Address:	Address:
City, State, Zip:	City, State, Zip:

Tax Exempt Status	
<input type="checkbox"/> No	<input type="checkbox"/> Yes - If yes, please include a copy of your tax-exempt determination letter or certificate.

Excluded Affiliates - Please identify affiliates, whose use of the Services will NOT be paid by you. Please identify any additional affiliates in a separate page(s) and attach to this document.
1ST AFFILIATE - Name:
Address, City, State, and Zip:
Contact Name, Phone, and E-mail:
2ND AFFILIATE - Name:
Address, City, State, and Zip:
Contact Name, Phone, and E-mail:
3RD AFFILIATE - Name:
Address, City, State, and Zip:
Contact Name, Phone, and E-mail:

Statement of Work

LanguageLine® PhoneSM and InSight® Video Interpreting

Enter correct full legal name of Customer: City of Sheboygan and Village of
Kohler Municipal Court

Customer number if applicable: 22028

This Statement of Work is subject to the Master Service Agreement between you, the Customer ("Customer" or "you") and Language Line Services, Inc. ("LanguageLine"). This document is the sole document that reflects pricing for these services and must be signed by an authorized representative from you, the Customer. Pricing is only final upon a signature by an authorized officer of LanguageLine. Pricing changes, if any, will be made on next full monthly billing cycle.

The following apply to *both* LanguageLine® PhoneSM Interpreting and LanguageLine InSight® Video Interpreting (InSight®):

1. **PRICE PER MINUTE.** Price per minute is based on the language requested. Price per minute does not include international call fees.
2. **PAPER INVOICE CHARGE.** Electronic invoices are provided free of charge. If paper invoices are preferred, fees apply. . \$1.75
3. **FINANCE CHARGE.** Finance charges are applied to any past due balances. Interest will accrue from the date on which payment is due at a rate equal to the lesser of 1.5% per month or the maximum rate permitted by applicable law.
4. **OPTIONAL CUSTOMIZED REPORT CONFIGURATION**
 - Report setup (per hour) WAIVED
 - Report maintenance (monthly) WAIVED
5. **OPTIONAL TRAINING ASSISTANCE AND MATERIALS**
 - Customized reference and support materials development (per hour) WAIVED
 - Training/awareness assistance (on site per day/per trainer) WAIVED

LanguageLine® PhoneSM Interpreting

The following fees apply solely to LanguageLine® PhoneSM Interpreting.

1. **ENROLLMENT AND SETUP PACKAGES**
 - One time setup charge per Customer WAIVED
 - Fee for each subsequent Client Identification Number with corresponding statement WAIVED
2. **CLIENT IDENTIFICATION NUMBER.** Monthly minimum charge per Client Identification Number WAIVED
3. **PLATFORM ACCESS CHARGE.** Platform access per call WAIVED
4. **LONG DISTANCE DIAL OUT.** Long distance dial out charge applied per dial out (in addition to per minute charges) . WAIVED
5. **FCC SURCHARGE AND FEES.** Fees that LanguageLine has or will pay to these third parties: surcharges, fees, taxes, payments to the Universal Service Administrative Company (USAC).
6. **OPTIONAL INTERPRETER APPOINTMENT AT SPECIFIC TIME**
 - Applied per appointment \$100.00
 - Cancellation per appointment will be charge \$200 for any missed appointment \$200.00

Per Minute Usage Fees for LanguageLine Phone Interpreting and InSight® Audio Interpreting

Tiers	Languages	Per Minute Charge
1	Spanish	\$0.72
2	Chinese (Mandarin and Cantonese), French, Japanese, Polish, Russian, and Vietnamese	\$0.72
3	Armenian, Cambodian, German, Haitian Creole, Italian, Korean, and Portuguese	\$0.72
4	Farsi, Tagalog, Thai, Urdu, and all other languages	\$0.72

{CONTINUED ON NEXT PAGE}

Statement of Work

LanguageLine® PhoneSM and InSight® Video Interpreting

InSight® Video Interpreting

The following fees apply solely to LanguageLine InSight® Video Interpreting.

Per Minute Usage Fees for LanguageLine InSight® Video Interpreting

Tiers	Languages	Per Minute Charge
1	American Sign Language	\$2.50
2	Spanish	\$1.85
3	All other languages	\$1.95

- ACTIVATION.** Please check the appropriate box below to indicate your choice for monthly service fees or a one-time activation fee.
 - Monthly Service Fees (applied monthly per Client Identification Number based on the total number of activated devices):
 - Up to 10 Activated Devices \$30.00/month WAIVED
 - Up to 100 Activated Devices \$75.00/month WAIVED
 - 101+ Activated Devices \$200.00/month WAIVED
 - OR
 - One-time Activation Fee for Unlimited Device Activations (applied per Customer) ~~\$2,500.00/one-time fee~~ WAIVED
- EQUIPMENT.** Equipment Purchase (Customer-Owned) and Lease (LanguageLine-Owned) options are available for the equipment identified below for use with the InSight® service (collectively, the "Equipment"). All Equipment requests must be submitted in writing over the term of this Agreement and the appropriate fees will apply.
 - Customer-Supplied: Purchased by the Customer from a supplier other than LanguageLine.
 - Customer-Owned: Purchased by the Customer from LanguageLine.
 - LanguageLine-Owned: Leased by the Customer from LanguageLine.
- EQUIPMENT LEASE FEES.** A monthly lease fee per unit applies, and the Equipment remains the property of LanguageLine:
 - iPad and Interpreter on Wheels® Stand \$75.00/month
 - iPad and Table Top Stand \$45.00/month

EQUIPMENT PURCHASES. The following Equipment is available for purchase from LanguageLine. Standard rates at the time of purchase will apply. Upon depletion of current equipment models and release of new equipment models, updated pricing (if applicable) will automatically apply. Details will be available from your Account Executive.

- 32GB 6th Generation iPad (9.7-inch, Wi-Fi Only) with Screen Protector (Models: MR7G2LL/A or MRJN2LL/A) .. \$425.00
- 64GB iPad Pro (12.9-inch, Wi-Fi Only) with Screen Protector (Model: MTEM2LL/A) \$1,250.00
- 9.7-inch Screen Protector (Model: SP-AGF-APL-IDP9-2) \$15.00
- 12.9-inch Screen Protector (Model: ID70WS-F00) \$40.00
- Interpreter on Wheels® Stand with LanguageLine TrueSound™ (Models: 185-00899 or 185-00957)..... \$995.00
- Table Top Stand w/ Enclosure (Models: 303W75/185-00671, 303W299PSENW-KIT, or 303W290SENNW-KIT) \$225.00
- Table Top Stand without Enclosure (Models: 303W or 303W75) \$100.00
- TrueSound™ Audio Amplification Enclosure (Models: 185-00597, 185-00670, or 185-00671) \$195.00
- 12.9-inch iPad Enclosure (Model: 290SENNW-KIT or 299PSENW-KIT) \$125.00

Additional Terms and Conditions for InSight® Video Interpreting

- TERMS REGARDING SOFTWARE APPLICATION.** The InSight® video interpretation Services (the "Services") are provided by LanguageLine through a proprietary desktop and/or tablet application owned by LanguageLine (the "App"). The App must be downloaded by Customer to Customer-Supplied or Customer-Owned devices to use the Services (see Section 8 below for additional terms). The App is pre-installed and configured on LanguageLine-provided leased Equipment (see Section 9 below for additional terms). Customer agrees (a) that it will not make any copies of the App or attempt to reverse engineer

Statement of Work

LanguageLine® PhoneSM and InSight® Video Interpreting

it or make any changes to it; and (b) that the following uses of the Services are prohibited: the transmission of any message or other material which constitutes an infringement of any third party copyright or trademark; an unauthorized disclosure of a trade secret; the transfer of information or technology abroad in violation of any applicable export law or regulation; a violation of Section 223 of the Communications Act of 1934, as amended, 47 U.S.C. Section 223, or other criminal prohibitions regarding the use of telephonic or video devices to transmit obscene, threatening, harassing or other messages specified therein; a libelous or slanderous statement; or a violation of any other applicable statute or government regulation.

2. **INTELLECTUAL PROPERTY.** Customer acknowledges and agrees that all rights including copyright throughout the world in the App, in the LanguageLine TrueSound™, NotePad™, InSight®, and Interpreter on Wheels® trademarks (collectively, the "Trademarks"), and in the issued patents and pending patents relating to the Equipment, are exclusively owned by LanguageLine, and that neither this Agreement, nor Customer's use of the Services, the App or the Equipment grants to Customer any right, title, or interest in or to the Services, the Equipment, the App, the Trademarks, or any of the other technology, systems, processes or other aspect of the Services, including but not limited to any intellectual property rights therein (collectively, the "LanguageLine Properties"). Customer expressly agrees that it shall not assert any rights in any of the LanguageLine Properties, or challenge LanguageLine's rights in or the validity of any of the LanguageLine Properties in any country, nation, or jurisdiction in the world, and Customer agrees that it shall not directly or through others copy, decompile, reverse engineer, disassemble, modify, or create derivative works of the App, or any aspect thereof. Customer agrees that this Paragraph shall survive the expiration of this Agreement and will continue to apply after the Agreement ends.
3. **ENCRYPTION.** LanguageLine acknowledges that encryption is built into the App and the Services platform, ensuring the security of the live video as it traverses the Internet. This encryption allows LanguageLine to fulfill its obligation under any Customer Business Associate Agreement ("BAA") with respect to the Services. LanguageLine does not record the video call and therefore has no record of the call content. With respect to the App's electronic NotePad™ function, written information relayed during the call is also encrypted. As with the live video, no recording is made of information written on the NotePad™ and therefore this information cannot be retrieved after the call's completion.
4. **TRANSMISSION RELEASE.** Customer acknowledges that the use of the Services requires that the user's voice, likeness and/or image as well as the user's personally identifiable information is or will be transmitted over the Internet. Customer hereby authorizes LanguageLine to transmit each user's voice, likeness, image and/or personally identifiable information over the Internet solely for the purpose of the Services, and Customer agrees to obtain such privacy consents, releases and approvals as may be required to obtain authorization from each user to transmit all of the foregoing for purposes of the Services. Customer shall indemnify and hold harmless LanguageLine and its affiliates and their respective employees from all costs, fees, expenses, and damages of any nature whatsoever related to any claims relating to the unauthorized use by Customer of the image, likeness, voice and/or personally identifiable information of any Customer employee, agent, contractor, patient, customer, client or other user of the Services under Customer's control. This Paragraph shall survive the expiration of this Agreement.
5. **RESPONSIBILITY FOR UNAUTHORIZED USE.** Customer will safeguard its use of the Services against use by unauthorized persons and will be responsible for charges resulting from use of its Services, whether or not such use is authorized.
6. **AVAILABILITY OF SERVICES.** The Services may not be available at all times due to interruptions, technical problems, and/or system upgrades and maintenance. All interpreters provided in conjunction with the Services may not be available at all times and interpreters will be assigned solely by LanguageLine.
7. **QUALITY CONTROL.** Customer acknowledges that LanguageLine from time to time will monitor calls made through the Service for purposes of quality control.
8. **PURCHASED EQUIPMENT ADDITIONAL TERMS:** Customer agrees that (a) the TrueSound® patented technology will not be used with any non-LanguageLine equipment, and (b) the Equipment purchased from LanguageLine will not be used with or for any non-LanguageLine language interpretation services (including software and applications).
9. **LEASED EQUIPMENT ADDITIONAL TERMS:** LanguageLine agrees to supply the iPads, Interpreter on Wheels® stands and any other Equipment mutually agreed upon by LanguageLine and Customer for the duration of this Agreement for a monthly lease fee. The parties acknowledge and agree that this Equipment remains the sole property of LanguageLine and will be returned to LanguageLine, undamaged, upon termination of this Agreement, unless superseded by a purchasing agreement. The parties agree that the Equipment will be used for the sole and exclusive purpose of the Services and may not be configured and/or altered for any other purpose without express prior written consent from LanguageLine, including using the Equipment or the Services with any equipment, app, software or services provided (through purchase, lease or otherwise) by a language services provider other than LanguageLine. LanguageLine will enroll LanguageLine-Owned iPads in LanguageLine's MDM (Mobile Device Management) system. Customer agrees that Equipment will be kept only at the

Statement of Work

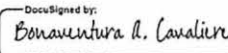
LanguageLine® PhoneSM and InSight® Video Interpreting

Customer address(es) listed in this Agreement, or as otherwise mutually agreed by LanguageLine and Customer in writing. From time to time, upon twenty-four (24) hours' notice to Customer, LanguageLine, during a Customer's regular business hours, may enter the Customer's premises where the Equipment is located to inspect and maintain Equipment. Customer hereby agrees to such inspection by LanguageLine and agrees to provide such support and cooperation as is requested by LanguageLine. LanguageLine warrants that Equipment shall be free from defects in materials and workmanship, except that all warranties are waived if (i) Equipment has been altered or modified or the App, Equipment or components thereof are used other than as authorized under this Agreement, all without written approval from LanguageLine, or (ii) Equipment has been used by a person or entity other than the Customer or other permitted users. LanguageLine disclaims any and all other warranties, including all implied and express warranties of every kind and nature. Customer assumes and bears all risk of loss and/or damage of Equipment, other than normal wear and tear, from the time that Equipment is delivered until returned to LanguageLine following the expiration of this Agreement. Customer will be charged and agrees to pay for any lost, stolen, or damaged Equipment. Customer agrees that the sole and exclusive remedy for breach of warranty, damages or loss relating to Equipment is limited to the repair or replacement of the Equipment and acknowledges that LanguageLine reserves all rights and remedies to re-take possession of the Equipment if Customer fails to pay any undisputed invoiced amounts owed hereunder. Customer waives any and all legal claims for damages in connection with the Equipment.

Please confirm your tax exempt status by checking one of the boxes below, and providing the necessary supporting documentation.

Tax Exempt Status	
<input type="checkbox"/> No	<input type="checkbox"/> Yes - If yes, please include a copy of your tax-exempt determination letter or certificate.

The person signing this Agreement certifies that such person has read, acknowledges, and understands all of the terms and conditions, and is fully authorized to execute this Agreement on behalf of and bind the Customer to all its terms and conditions. Both parties agree the delivery of the signed service agreement by facsimile or e-mail shall have the same force and effect of execution and delivery as the original signature.

Customer	Language Line Services, Inc.
Accepted and agreed to date:	Accepted and agreed to date: 1/13/2020
Signature:	Signature: <small>DocuSigned by:</small>  <small>29C5156F-5423-4BBA-BDB0-FBDFC9703D80</small>
Print Name:	Bonaventura A. Cavaliere
Title:	CFO

R. O. No. 144 - 19 - 20. By CITY CLERK. January 20, 2020.

Submitting various license applications for the period ending December 31, 2020 and June 30, 2021.

City Clerk

BEVERAGE OPERATOR'S LICENSE (NEW) (June 30, 2021)

<u>No.</u>	<u>Name</u>	<u>Address</u>
3081	Edler, Michelle R.	1008 Frost Road, Howards Grove
3071	Frank, Amanda J.	1926 S. 16 th Street
3083	Flores, Lindsay A.	1112 S. 11 th Street
4677	Forey, Jamie L.	1529 Erie Avenue
7291	Genson, Adam C.	1054 Weeden Creek Road
3072	Hilbelink, David S.	1530 N. 3 rd Street
3073	Kuhn, Bryce A.	1029 Happy Lane, Sheboygan Falls
3084	Lawrence, Amanda L.	4701 S. 16 th Street
3078	McCranie, Corina A.	1129 Pershing Avenue
3085	Mora Lorenzo, Manuel E.	2126 S. 12 th Street
3069	Norlander, Eli S.	122 Fox Glove Ln, Sheboygan Falls
0108	Ranieri, John M.	2017 N. 6 th Street
7877	Rivas, Andrew S.	1032 Broadway Avenue
3086	Ruiz Otero, Keyshla M.	208 5 th Street, Nederland, Texas
3079	Wood, Dawn M.	2019 N. 7 th Street
3074	Yang, Nkounew	2207A S. 9 th Street
3070	Zalenski, Catherine D.	2017 N. 6 th Street
0874	Zimmerman, Kaycee L.	1711 Alabama Avenue

QUADRICYCLE DRIVER LICENSE APPLICATION (NEW) (December 31, 2020)

<u>No.</u>	<u>Name</u>	<u>Address</u>
3076	Leinen, Heather A.	827 W. 1 st Street, Waldo

TAXICAB DRIVERS LICENSE (NEW) (December 31, 2020)

<u>No.</u>	<u>Name</u>	<u>Address</u>
3077	Carranza, Erin E.	N8024 County Road LS
3068	Rollins, Karen D.	1428 Jefferson Avenue
1870	Staudinger, Edward G.	2113 N. 40 th Street